

## Report Gas Smells

What does natural gas smell like? Natural gas in its natural state is odorless, but an additive called mercaptan is added to it to give it a rotten egg smell.

If you smell gas in your home, leave immediately. Do NOT use anything that may cause a spark, including electrical switches, telephone or even cell phone. Go directly to a neighbor's home and use a phone not based in your house to report the gas smell.

To report a natural gas smell or gas leak, call Centennial Utilities at **763-784-6751** weekdays from 8 a.m. to 3:30 p.m. After hours calls should be made to Central Communications at 763-427-1212 or 911. Central Communications will answer that number as "police and fire", as they also dispatch those emergency services. You should indicate to the dispatcher that you are requesting only Centennial Utilities, or the dispatcher may send out the fire department.



## Why Public Natural Gas Matters to our Community

This year, October 6-12 is Public Natural Gas Week, a time when communities such as ours give recognition to one of their most valuable community assets—their publicly owned natural gas utility. There are approximately 1,000 public natural gas utilities in the United States. Most are small and comprised of a few hundred to a few thousand customers. Despite their size, they have a huge impact on the communities they serve by providing an irreplaceable function of offering clean, affordable and efficient natural gas.

Our customers recognize the need to access reliable energy and having a local public natural gas utility is the best way to do that. There are many other benefits of having a public natural gas utility, for example:

1. Public natural gas utilities are directly accountable to the citizens they serve, and decisions regarding your energy needs are made locally through citizen participation instead of being made outside of the community.
  2. Public natural gas utilities are locally controlled operations, which ensures that rates remain competitive and affordable. This is especially reassuring as energy and fuel prices continue to rise and affect your family's bottom line.
  3. Lastly, public natural gas can play a valuable role in helping broaden our tax base and helps local dollars stay at home. We also work with local financial institutions and make purchases from local businesses. This, in turn, improves the local economy and creates jobs.
- Thank you for supporting Centennial Utilities. We look forward to continuing to bring safe, reliable natural gas into your homes and businesses.

[www.centennialutilities.com](http://www.centennialutilities.com)

### Utilities Office

200 Civic Heights Circle  
Circle Pines, MN 55014

Phone: 763-784-6751 TDD: 763-231-2617

**Emergency after hours:  
911 or 763-427-1212  
(ask for Centennial Utilities)**

### Commission Members

*Commission meets on Wednesday, October 22 at 5 p.m.*

**Jan Kreminski, Chair**  
248 Pine Hollow Dr.

**Dwight Benoy**  
66 W. Golden Lake Rd.

**Curt Theis**  
67 West Rd.

**Eric Peterson**  
41 W. Golden Lake Rd.

**Brian Olson**  
227 Galaxy Dr.

## Local Programs for Heating Assistance

If you have difficulty paying your utility bills or need help improving the energy efficiency of your home, you may find help through one or more of the local emergency programs for heating assistance. Call for eligibility requirements and to see if you qualify.

**Anoka County Economic Assistance**  
763-422-7200

**Anoka County Community Action Program (ACCAP) Energy Assistance Program** October 1 to May 31. Also call this number for no-heat situations.  
763-783-4747

**Salvation Army HeatShare (Anoka County office)**  
763-755-6873



## HeatShare Program Provides Winter Heating Assistance to those in Need

### What is HeatShare?

HeatShare is a voluntary nongovernmental program of the The Salvation Army that has been in existence since 1982. When you give to HeatShare, you are helping warm the lives of the elderly, people with disabilities, and others who have nowhere else to turn. HeatShare provides financial assistance on a year-round basis and is used for natural gas, oil, propane, wood and electricity.

### Who does HeatShare help?

Seniors 65 years or older with low income and no alternate source of help. People with disabilities who are limited in their ability to maintain income to adequately cover energy costs.

People who have an unexpected crisis and as a result cannot pay for household energy bills.

### How can I support my neighbor?

You can give the gift of heat by sending a tax-deductible donation.

## Yes, I want to contribute to HeatShare

I am making a one-time contribution of: \$ \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_



**Thank you for your generous contribution.**

Please make check payable to **HeatShare**, enclose with this form and mail with utility payment.