



Customer Connections

Providing Natural Gas to the Centennial Area

Providing Water, Sanitary Sewer and Storm Water to the City of Circle Pines



Call Before you Dig

Before you begin any type of excavation work, including landscaping or installing a fence, the law requires that you call 48 hours (not including weekends and holidays) before you dig to allow time for all utilities to be marked. The service is free and the number to call is 811.

Smoke Alarms & Carbon Monoxide Detectors

Smoke alarms and carbon monoxide detectors are small devices that make a big difference! Working alarms save lives. Take a few minutes each month to test your alarms and replace batteries at least once a year. Smoke alarms themselves should be replaced every 10 years to ensure they're working properly. For the best protection, make sure alarms are installed on every level of your home and near all sleeping areas.

Need help checking or installing alarms? SBM Fire is happy to assist residents with smoke alarm needs. Call 763-767-4003 to schedule an appointment and help keep your home and family safe.



Moving? Contact Us

If you are planning to move into or out of Centennial Utilities' service area, please contact us at 763-784-6751. We will need your current and future address and telephone numbers in order to arrange final meter readings and ensure an accurate final billing.



Utilities Office

200 Civic Heights Circle
Circle Pines, MN 55014
centennialutilities.com
Phone: 763-784-6751 TDD: 763-231-2617
Utilities@centennialutilities.com
Hours: M-F 8 a.m. - 4 p.m.

Emergency After Hours
911 or 763-427-1212 (ask for Centennial Utilities)

Commission Members

Commission meets on
Tuesday, March 24 at 5 p.m.

- Jan Kreminski, Chair
- Curt Theis
- Eric Peterson
- Brian Olson
- Brett Asleson

Report Natural Gas Smells

If you smell gas in your home, leave immediately and call Centennial Utilities by using a phone not based in your house to report the gas smell. Do NOT use anything that may cause a spark, including electrical switches, telephones or even cell phones.

To report a natural gas smell or gas leak, call Centennial Utilities at 763-784-6751 weekdays from 8 a.m. to 4 p.m. After hours calls should be made to Central Communications at 763-427-1212 or 9-1-1. Central Communications will answer that number as “police and fire” as they also dispatch those emergency services. You should indicate to the dispatcher that you are requesting only Centennial Utilities, or the dispatcher may send out the fire department.



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'Disposable' and 'Flushable' Items Can Cause Problems in Sewer System

Clothlike material continues to be found as one of the causes of blockages in Centennial Utilities sewer system lift station pumps. Utility workers responding to lift station alarms often find stringy cloths blocking the pumps. The material could be anything from paper towels to kitchen and bathroom wipes, but most closely resembles those used for wet floor mopping.

Residents are reminded that if a product claims to be “disposable” or “flushable,” it does not mean it can be flushed down the toilet without causing problems. Also, items claiming to be biodegradable do not necessarily break down well enough to be put into a sewer system.

According to Public Works Superintendent Rich Lavell, blockages at the lift station pumps cause pump failures and could potentially result in sewer backups into homes. “People don’t realize the impact of extra costs involved when we need to call in an outside contractor to take care of this problem because we don’t have the equipment to handle it,” he said. When this happens, the extra costs impact all customers.

Items you should NOT place in the toilet:

- paper towels
- baby wipes
- baby diapers
- cleaning pads and wipes
- “flushable” toilet brushes and pads
- “flushable” toilet wipes

