



Customer Connections

Providing Natural Gas to the Centennial Area

Water, Sanitary Sewer and Storm Water provided to City of Circle Pines Residents

Local Programs for Heating Assistance

If you have difficulty paying your utility bills or need help improving the energy efficiency of your home, you may find help through one or more of the local emergency programs for heating assistance. Call for eligibility requirements and to see if you qualify.

Anoka County Economic Assistance
763-422-7200

Anoka County Community Action Program (ACCAP)

Energy Assistance Program October 1 to May 31.
Also call this number for no-heat situations.
763-783-4747

Salvation Army HeatShare (Anoka County office)
763-755-6873

If you have questions about your Centennial Utilities bill, please call 763-784-6751.



Keep Gas Meters Free of Snow and Ice



The Minnesota State Fire Marshal-Pipeline Safety Team urges pipeline operators, building managers and residents of single- or multi-family buildings to be aware that accumulations of water, ice and snow can cause serious damage to gas facilities. Your outdoor gas meter and equipment are designed to withstand winter weather conditions, but heavy or hard-packed snow and ice on your meter can present a safety hazard.

To avoid problems:

1. Never let snow completely cover your meter.
2. Do not shovel snow up against your meter.
3. Take care when using a snow blower or plow near your meter.
4. Never kick or hit the gas meter or its piping to break away snow or ice.

Utilities Office

200 Civic Heights Circle
Circle Pines, MN 55014

Phone: 763-784-6751 TDD: 763-231-2617

Emergency after hours:
911 or 763-427-1212
(ask for Centennial Utilities)

Commission Members

Commission meets on Tuesday, January 28 at 5 p.m.

Jan Kreminski, Chair
248 Pine Hollow Dr.

Dwight Benoy
66 W. Golden Lake Rd.

Curt Theis
67 West Rd.

Eric Peterson
41 W. Golden Lake Rd.

Brian Olson
227 Galaxy Dr.

Circle Pines 2025 Sanitary Sewer and Storm Sewer Rate Increase Notice

Centennial Utilities Commission has proposed rate increases for 2025, driven by ongoing system upgrades. Over the past 17 years, approximately 51,000 feet of water mains, sanitary sewer mains, and storm sewer mains have been replaced, costing over \$20 million. These upgrades are essential for maintaining and improving the utility infrastructure.

The fixed costs cover repairs and replacements of water, sanitary sewer, and storm sewer mains. Below are the proposed changes for 2025:

Sanitary Sewer:

- o The monthly flat rate for residential customers will increase from \$13.75 to \$14.75.
- o The usage rate will increase from \$5.75 to \$6.15 per 1,000 gallons.

Storm Sewer:

- o The monthly flat rate will increase from \$9.00 to \$10.00.

There will be no increases in water monthly flat rate or the monthly usage rate for water. Also, there will be no increases in natural gas meter fee nor the distribution rate. However, the cost of purchasing natural gas will continue to fluctuate monthly based on market conditions. There will also be no increase for garbage & recycling rates as well.

On average, residents should anticipate a total increase of approximately \$4.00 per month.

Energy Saving Tips

Energy cost will be increasing and there are some many basic no- and low-cost measures you can take to reduce energy use. Listed below are a few energy and money-saving opportunities:

- Use a programmable thermostat to reduce your heating and cooling costs.
- Check your furnace filter. Change or clean the filter to ensure good air flow, which is essential for the efficiency of your furnace.
- Keep curtains and blinds open during the day to allow the sun's natural heat to warm your house. Close curtains and blinds at night so you don't lose heat when the sun goes down. Also, set your ceiling fans to turn clockwise to circulate warm air.
- Make your home more airtight to keep warm air in and cold air out. Use caulk or weather-stripping to seal leaks around doors, windows and other openings such as pipes or ducts. Close your fireplace damper when not in use.
- Take short showers and use low-flow showerheads.
- Turn your hot water heater down to 120 degrees F.
- Look for the ENERGY STAR® label when purchasing new appliances, lighting, and electronics.

Long-term savings can be achieved when, for instance, a properly installed and operated programmable thermostat will pay for itself in as little as one year with energy savings.

For more energy-saving tips, check out the Minnesota Department of Commerce Home Energy Guide or the U.S. Department of Energy's Energy Savers website energy.gov/energysaver/energy-saver.

**Offices will be closed
Monday, January 20 for the Martin
Luther King, Jr. Holiday**

